

Notice of Nondiscrimination

Both Blue Cross Blue Shield Global SolutionsSM and 4 Ever Life Insurance Company comply with applicable Federal and Washington state civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation or gender identity. BCBS Global Solutions and 4 Ever Life Insurance Company do not exclude people or treat them less favorable because of race, color, national origin, age, disability, sex, sexual orientation or gender identity.

Blue Cross Blue Shield Global Solutions:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - o Information written in other languages

If you need these services, contact GeoBlue's Global Service Center at 855 282 3517 or customerservice@bcbsglobalsolutions.com.

If you believe that either GeoBlue or 4 Ever Life Insurance Company has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, sexual orientation or gender identity, you can file a grievance with:

Civil Rights Coordinator
Blue Cross Blue Shield Global Solutions Legal Department
933 First Avenue
King of Prussia, PA 19312
facsimile: 610 293 3529
civilrights@bcbsglobalsolutions.com

You can also file a civil rights complaint with:

- The U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at [U.S. Department of Health & Human Services - Office for Civil Rights \(hhs.gov\)](https://www.hhs.gov/ocr/office/civil-rights), or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 800 368 1019, 800 537 7697 (TDD). Complaint forms are available at [Filing with OCR | HHS.gov](https://www.hhs.gov/ocr/office/civil-rights).
- The Washington State Office of the Insurance Commissioner, electronically through the Office of the Insurance Commissioner Complaint portal available at [File a complaint or check your complaint status | Washington state Office of the Insurance Commissioner](https://www.oic.wa.gov/complaint), or by phone at 800 562 6900, 360 586 0241 (TDD). Complaint forms are available at [Check a complaint | Washington State Office of the Insurance Commissioner](https://www.oic.wa.gov/complaint)